

Memorandum

Office of Finance and Resources Facilities Management

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ALL UWA STAFF

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Facilities Management (FM) Division's Service Model

Facilities Management has completed the planning phase of its internal Services Review. The FM Services Review sought to identify its future service requirements to meet the University's objectives and emerging priorities prior to the formal review scheduled for 2010. I would like to take the opportunity to thank key stakeholders for their contributions to date.

The FM Services Review has produced a new service model with the following key strategies:

- Providing planned learning and living facilities and services that engage a growing and diverse student population;
- Delivering client-focussed quality services that meet the needs of stakeholders and support the University's objectives and are within budget; and
- Assisting in the development of an environmentally sustainable University community.

I have pleasure in announcing members of the management team who will support the implementation phase:

Business Stream	Portfolio	Responsible Position	Interim Leadership
Strategic Asset Planning	Campus Planning, Urban Planning, Heritage & Research	Associate Director Strategic Asset Planning	Frank Roberts, University Architect (extn. 2041)
Client Services	Space & Accommodation Planning, Sports Park Precinct, Construction & Development Project Management Services, Building Services, Maintenance Planning	Associate Director Client Services	Rowan Maclean as Acting Associate Director (extn. 2857)
Environmental Sustainable Development	Environmental Services Building Operations Grounds Transport Planning	Associate Director Environmental Sustainable Development	Helen Whitbread as Acting Associate Director (extn. 4776)
Business Services	Business Development Organisational & HR Planning, Finance & Contracts IT/Information Management	Associate Director Business Services	Dani Ivanovski as Acting Finance Manager (extn. 1616)

The portfolio of Security and Parking remains unchanged and continues to be managed by Garry Jones.

Work is now underway to progress the business strategies and support initiatives identified from the FM Services Review into our planning cycle. This will include meeting with key client groups from September.

A presentation to UMG to introduce the management team and outline our priority areas is planned for later this year.


BRUCE THOMPSON
Director, Facilities Management